

Human Resource Services Defined Contribution Solution

As a defined contribution plan sponsor, you're faced with myriad fiduciary, cost, quality, operational, service and employee engagement challenges.



Xerox can help. A leader in HR outsourcing and benefits consulting, we provide a powerful defined contribution solution that gives you access to:

- Broad investment knowledge
- Emerging trends
- Best practices
- DC consulting and industry expertise.

Our Experience

We have a legacy of 37 years of successful deployment of flexible, client-centric defined contribution solutions and services. We pride ourselves on creating well-designed solutions to complex plan challenges, while using our experience to recommend best practices.

We customize our service delivery platform to meet the specific goals of your company and employees. Our defined contribution administration provides full access to a broad range of investments through our open fund architecture. And our system supports multiple investment choices, including:

- Mutual funds
- Collective funds
- Bank trusts
- Separately managed accounts
- Company stock
- All types of defined contribution plans.

Through Buck Consultants, a Xerox Company, you gain immediate access to strategic consulting leadership that encompasses:

- DC and retirement program operations
- Compliance consulting
- Investment knowledge
- Communications expertise.

These services enable your employees to understand and embrace new service delivery models and investment lineups. Our communication campaigns will engage, educate and empower employees to save for retirement.

Human Resource Services

Our Support

Our comprehensive defined contribution plan offering includes knowledgeable customer service representatives. In addition, easy-to-use self-service Web tools enhance the employee experience. By providing access to financial guidance, they enable your employees to make informed decisions when managing their retirement plans.

Our Services

Leveraging technology, thought leadership and best practices, we bring you efficiencies and savings, as well as comprehensive and competitive products and services.

Defined Contribution Administration

- 401(k), 401(a), 403(b) and 457 plans
- Corporate, multi-employer, government and not-for-profit sponsored plans
- Non-qualified plans

Defined Contribution Consulting

- Plan design reviews and consulting
- Compliance reviews
- Due diligence for mergers and acquisitions
- Investment consulting
- Asset-liability modeling
- Communication campaigns and fulfillment

Administration Services

- Recordkeeping and disbursement
- Open fund architecture
- Report and analysis tools
- Plan compliance testing and 5500 reporting
- Total retirement planning tools
- Leading unique industry strategic alliances
- Full access to Fund Manager trade agreements

Employee Service Center

- Experienced and responsive customer service representatives
- Customized client-branded benefit website
- Life event counseling
- Multilingual support

We provide high-quality products, unrivaled services and leading-edge technology to maximize your defined contribution solution. Contact us today to discuss our capabilities and how we can transform services for your employees.

Our Advantages

By partnering with us, your defined contribution services are transformed into more-efficient operations. Specific advantages include:

- Defined contribution administration cost savings
- Transparent fees, allowing the highest level of fiduciary oversight
- Robust integration of client-branded website, employee service center, data exchange, vendor management, communications and decision support tools
- Access to innovative technologies
- Project management oversight
- Six Sigma process improvements and methodologies
- Global service delivery



Our Qualifications

- Administer \$75 billion in DC recordkeeping assets for 1.7 million participants
- The industry's largest recordkeeping assets-per-plan, with \$440 million (source: *Plan Sponsor* magazine)
- Support over 800 different benefit plans
- 6,100 dedicated TBO/HRO employees

Contact Us

E-mail: hcms-information@acs-inc.com

About Xerox

Xerox is the world's leading enterprise for business process and document management. Its technology, expertise and services enable workplaces to simplify the way work gets done so they operate more effectively and focus more on what matters most: their real business. Xerox offers business process outsourcing and IT outsourcing services for commercial and government organizations. The company also provides extensive leading-edge document technology, services, software and genuine Xerox supplies for graphic communication and office printing environments of any size.

You can learn more about us at www.xerox.com/businessservices.

