

At a Glance In Government

For more than 35 years, Xerox has delivered flexible, reliable operations for government. We touch millions of lives every day – on highways and in hospitals, at the courthouse and the corner store, over the phone and on the Web. By working with us, government agencies transform the way they serve citizens and communities, now and in the future.

We Touch People's Lives Every Day by...

- Working in partnership with more than 1,700 client agencies at all levels of government
- Serving clients in all 50 states, the District of Columbia, Puerto Rico and abroad
- Processing 570 million Medicaid claims each year, totaling over \$50 billion in provider payments, and supporting healthcare for 35 million people
- Supporting the world's largest electronic toll collection system, E-ZPass, handling \$3 billion in toll revenue each year
- Servicing student loans for 11 million borrowers with outstanding loans of \$160 billion
- Handling 90 percent of the nation's electronic pre-clearance of commercial vehicles
- Processing over 50 percent of the nation's child support payments, more than \$14 billion
- Serving four million cardholders of 24 electronic payment card programs for state and federal clients, disbursing \$7.5 billion annually
- Processing 16 million parking tickets annually for cities including Los Angeles and Boston

- Providing land records management solutions to more than 1,500 clients
- Facilitating more than 75 million online unclaimed property searches per year
- Processing six million medical claims annually for federal workers compensation programs

About Xerox

Xerox is the world's leading enterprise for business process and document management. Xerox technology, expertise and services enable workplaces – from small businesses to global enterprises – to simplify the way work gets done so they operate more effectively.

Our Transportation Solutions

- Electronic toll collection, including open road tolling
- Public transit systems, including fare collection
- On-street and off-street parking management
- Motor carrier tax and regulatory processing
- Weigh-in-motion and credential verification
- GPS-based asset management

Our Public Safety and Justice Solutions

- Automated photo and radar enforcement of intersections, speed zones and railroad crossings
- Emergency medical billing and collection
- Firehouse records software solutions
- Integrated justice and jury management
- Emergency records management and dispatch solutions

Our Human Services Solutions

- Eligibility determination and case management
- Electronic payment card services for TANF, UI, SSI, child support, payroll and more
- Customer care, including N11/311
- Time and attendance solutions
- Child support services and systems
- Citizens relief and disaster recovery

Our Healthcare Solutions

- Healthcare program administration
- Health information exchange and electronic health records (EHR)
- Care and disease management
- Health information analysis
- Eligibility and enrollment
- Fraud and abuse protection

Our Administration Solutions

- Unclaimed property data management systems
- Systems integration and IT management
- Government records management
- Tax and revenue solutions
- Human resources

Our Federal Solutions

- Business process solutions
- Healthcare solutions
- Education solutions

You can learn more about us at www.xerox.com/businessservices.